

OUR DOCTORS

Dr. Henry Chau

MBBS (Hon. Sydney Uni). Dip CH, FRACGP

Diploma in Skin Cancer

Dr Linh Phan

MBBS,FRACGP

Dr David Chandler

MBBS FRACGP B PHARM DCH

Dr Suzana Chandler

MBBS FRACGP

OUR STAFF:

Practice Manager

Tara Charnock

Registered Nurse

Thy Duong

Endorsed Enrolled Nurse

Alina Lauer

Receptionists

Vicki Jones

Pathology Collector

Kim Huynh

SERVICE LIST

WOMEN'S HEALTH

- Antenatal and Post natal care
- Pap smear
- Breast Check
- Family Planning and contraception
- Implanon insertion and removal

CHILDREN'S HEALTH

- Childhood Immunisations
- Newborn Assessment
- Children's Health Check
- Developmental Assessment
- Adolescent Health

PREVENTIVE HEALTH

- Blood Screening Test
- Blood Pressure Check
- Vaccination, e.g. flu, travel
- Smoking Cessation
- Weight Management

PROCEDURES

- Minor Surgical Procedures
- ECG Heart Assessment

OTHERS

- Travel Medicine
- Work Cover
- Counselling and Mental Health
- Men's Health
- Pre-employment Assessments
- Insurance Medical Assessments
- Driver's Medical Assessments
- Medico-Legal Reports
- On-site pathology
- Wound Care / Wound Dressing

SKIN CANCER CLINIC

- Skin Cancer Check
- Skin Cancer surgery and cryotherapy

& SKIN CANCER CLINIC

(MALE and FEMALE DOCTORS)

OPEN 7 DAYS

Monday to Thursday: 8:30am to 7pm

Friday: 9:00am to 6pm

Saturday/Sunday: 9am to 1pm

BULK BILLING

65a Queen St, St Marys behind

Emerald Chemist,

Entrance & parking from Belar St.

(02) 9833 7211

FAX: (02) 9833 7299

Email : info@emcstmarys.com.au

FEES AND CHARGES

All consults performed in our practice by the doctors are bulk billed.

For those without a valid Medicare Card, a cash payment is required:

- Standard consult \$60
- Long consultation \$90
- Surgical procedure fee may apply

VACCINES

- Most childhood vaccination and flu vaccines are free if you are eligible. We will notify you if there is a fee for the vaccine.
- Travel vaccines are **not** funded by the Health Department

OTHER CHARGES

For any service that is inadequately or not funded by Medicare, the doctor will advise you of the fee before the service is provided.

PRIVACY POLICY

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and ensure this information is only available to authorised members of staff.

COMPLIMENTS AND COMPLAINTS

If at anytime you have a concern or comment to make, please do not hesitate to contact our practice manager and/or doctor.

Or

Health Care Complaints Commission
Locked Bag 18, Strawberry Hills NSW 2012
Ph: 1800 043 159

APPOINTMENTS

Please call 98337211 for an appointment. Our staff will endeavor to accommodate your needs. Please inform receptionist if you require a long appointment. **Emergencies will be given priority**

PATHOLOGY POLICY

Pathology and test results will not be given out over the phone. You will need to arrange an appointment with your doctor to discuss the results.

We do recall patients with significant abnormal results, so please ensure your contact details are up to date.

REMINDER SYSTEM

Our practice is committed to preventative care. We will issue you with a reminder notice from time to time offering you health services appropriate to your needs. This may come in the form of phone calls, SMS Text Message or a formal letter.

TRANSLATING SERVICES

131 450

OTHER HEALTH PROVIDERS

Exercise Physiologist

Psychologist

Dietician

HOME VISITS & AFTER HOURS SERVICES

Home Visits are available for patients with mobility problems, severe disabilities and acute illness.

Please contact our surgery on 98337211 if you require a home visit.

If you have a medical emergency after hours please contact your nearest hospital or call an ambulance **000**

Please call 13 74 25 Family Care Medical Service for **After hours medical care** or there is an After Hours GP clinic available at Nepean Hospital call 47344990 after 8pm weekdays or weekends, or you can call 0418743296 and speak with an on-call doctor.

TELEPHONE ACCESS

Doctors can be contacted by telephone during business hours. If the doctor is busy a message will be taken and the doctor will get back to you.

If the call is urgent you will be put straight through to the doctor.

Our Practice is a non smoking facility