SERVICE LIST

SKIN CANCER CLINIC
- Skin Cancer Check
- Skin lesion surgery and cryotherapy

WOMEN'S HEALTH
- Antenatal and Postnatal care
- Pap smear/cervical screening test
- Breast Check
- Family Planning and contraception
- Implanon insertion and removal

CHILDREN'S HEALTH
- Childhood Immunisations
- Newborn Assessment
- Children's Health Check
- Developmental Assessment
- Adolescent Health

PREVENTIVE HEALTH
- Blood Tests/collection
- Blood Pressure Check
- Vaccination, e.g. influenza, travel
- Smoking Cessation
- Weight Management

PROCEDURES
- Minor Surgical Procedures
- ECG Heart Assessment

OTHERS
- Travel Medicine
- Workers Compensation
- Counselling and Mental Health
- Men's Health
- Pre-employment Assessments
- Insurance Medical Assessments
- Driver's Medical Assessments
- Medico-Legal Reports
- On-site pathology
- **On-site Iron Infusion**
- **Spirometry test (Lung function test)**
- **Podiatrist (Fri-Sat with appointment only)**

EMERGENCY PHONE NUMBERS

Ambulance/Police/Fire Brigade	**000**
Lane Cove Council	**9911 3555**
Lane Cove Library	**9911 3634**
Royal North Shore Hospital	**9926 7111**
Children's Hospital (Westmead)	**7825 0000**
Children's Hospital (Randwick)	**9382 1111**
Lifeline (24hr service)	**13 11 14**
Poisons Information Centre	**13 11 26**
NSW Healthcare Complaint Commission	**1800 043 159**



AFTER HOURS SERVICES

Ph: 13 SICK or 13 7425
In the event of emergency and our surgery is closed, please ring 000 for an ambulance.

EMERALD MEDICAL CENTRE
Lane Cove

(Male and female doctors available)
Appointments Available

OPEN 6 DAYS

Mon to Thurs:	**8am to 6pm**
Friday:	**8am to 5pm**
Saturday:	**9am to 1pm**
Sunday:	**Closed**

1/90 Longueville Rd
Lane Cove NSW 2066
Phone : 02 9420 0222
Fax : 02 9420 0333
Email : emclanecove@gmail.com

After Hours Bulk Billed Doctors
Phone : 13 **SICK**
(13 7425)

HotDoc
BOOK APPOINTMENT ONLINE

QPA
WE ARE QPA ACCREDITED PRACTICE

OUR PRACTICE

Welcome! Emerald Medical Centre has been servicing the local community since 2010. Our aim is to provide holistic comprehensive medical care for our patients, by treating all your medical problems. We are also active in preventative health, and our aim is to work together with you to prevent the development of medical problems and to keep you healthy.

OUR TEAM

Dr Darshanee Mahaliyana (Bulk-billing)
(Monday-Thursday)
M.B.B.S, FRACGP
Special interest in mental health,
women's health, chronic disease,
travel advice, worker's compensation

Dr Carl Wong (Mixed-billing)
(Monday-Friday)
B.Pharm, Hons M.B.B.S (Syd),
FRACGP, Dip. Child Health, Cert. GP Dermatology
Special interest in paediatrics, skin checks,
chronic disease, prevention health check

Dr QH Norman Phan (Bulk-billing)
(Thursday, Saturday)
M.B., B.S. (Syd), FRACGP
Special interest in general medicine

Dr Gary (Chi Fai) Tsang
(Mixed-billing from 1st October 2026)
(Monday-Wednesday, Friday&Saturday)
BMedMD (UNSW),Molecular Biology in USA.
He trained in Western Australia and Sydney with a strong surgical focus, and has contributed to both research and teaching.
He is now a fully qualified GP with a special interest in preventative healthcare and holistic, patient-centred medicine.

Dr Najiba Arian (Officially retired)

FEE AND CHARGES

All consultations by the doctors are private charged. Reduced fees and bulk billing may be available to government concession card holders, which is subject to change. Fees and charges are payable at the time of consultation.

OTHER CHARGES

Work Cover related consultations.
Procedures (eg. Skin lesion removal, Implanon procedure).

Service Description	Out of Pocket after Medicare Rebate Weekdays/Weekends
Standard (less than 15mins)	$55 / $65
Long Consultation / multiple issues	$75 / $85
Seniors ≥ 65 yrs w/out Concession. Youth 16 to < 21 yrs	$35 / $45
Children under 16 yrs, Concession card holders & DVA	Bulk Billed
Mental Health Care Plan	$45 / $55
Private patient (without Medicare)	Private fee apply
Travel vaccination/ non-NIP vaccination	Extra cost apply

VACCINES

Many vaccinations are provided free if you are eligible through Medicare. We will notify you if there is a fee for the vaccine.
Travel vaccinations incur a fee, as they are not funded by Medicare. **We are a Yellow Fever accredited vaccination provider**.

PRIVACY POLICY

It is the policy of this practice to always maintain security and confidentiality of personal health information, and ensure this information is only available to authorised members of staff. For more details, please ask to see our Privacy Policy.

TEST RESULTS

Pathology and test results will not be given out over the phone. This is because of patient confidentiality and the need to often explain the results in person. Please arrange an appointment to discuss your results, as advised by your doctor. We do recall patients with significant abnormal results, please ensure your contact details are up to date.

REMINDER SYSTEM

Our practice is committed to preventative care. We will issue you with a reminder notice from time to time and offer you health services appropriate to your needs. This may come in the form of phone calls, SMS Text Message or a formal letter. We also participate in the State/Territory reminder system. If you do not wish to participate in this, please advise your doctor.

APPOINTMENTS & Walk-In

Please call us for multiple problems consultations are available. Please advise the reception staff if you require extra time. Urgent issues will be triaged. Emergencies will always be given priority. Walk-ins will be allocated the first available consultation, and will usually be required to wait.

HOME VISITS

Home visits are available for regular patients who reside within 5 km of the practice and at discretion of the doctors.

COMMUNICATION POLICY

Our reception staff will assist with any general enquiries. Telephone calls are not generally put through to doctors. When appropriate and needed, your doctor (or assigned staff) will reply to any messages or email within 24 hours during business days.
In the case of an urgent medical problem, your call will be triaged by our practice nurse according to your needs, and the doctor contacted directly if there are major concerns. Emails and Facsimiles are reviewed on a regular basis.

PATIENT FEEDBACK

If you have suggestions or feedback with the service you have received, please contact us in writing or by email. Email: emclanecove@gmail.com.
Alternatively you can contact the NSW Health Care Complaints Commission, Locked Bag 18, Strawberry Hills NSW 2012, Phone: 9219 7444.